

Sam Jabri

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Siabri.com

Objective

Hard working Sound Design major with recording, post-production, and audio mixing skills. Seeking a position as an ADR Engineer or position with audio post-production. Built audio production experience during university.

Skills

AVID ProTools | Salesforce | Microsoft Office | Adobe Photoshop/Premiere Pro | Autodesk Maya | BarCloud

Professional History

TEZ Technology, *Hardware Specialist*

Aug '23 – Oct '24 | July '25 – Present

- Supported customers via phone, email, and Teams with hardware/software troubleshooting, escalation management, and RMA processing.
- Repaired and replaced device components (screens, batteries, motherboards) and maintained inventory for valet locations.
- Documented service requests and dispatches in Salesforce, ensuring accurate tracking and timely resolution.
- Performed advanced troubleshooting and bug investigations, submitting detailed reports in JIRA.
- Streamlined operations by managing ticket backlog, closing outdated cases, and prioritizing escalations.

IU.Learn, *QA Tester & Graphic Design*

Mar '25 – June '25

- Created and maintained test cases, defect logs, and QA reports, assisting leads with progress tracking and escalations.
- Conducted cross-browser and cross-platform testing to validate functionality and user experience.
- Designed academic visuals, e-learning materials, and marketing assets aligned with institutional brand standards.
- Partnered with clients to refine design concepts and deliver accessible, professional outputs using Adobe Creative Suite, Figma, and Canva.

University of Texas at Dallas, *Sound Design Student (ATEC)*

Jan '20 – May '23

- Operated in an audio studio environment. Recorded Foley Sounds, Narration, Voice Lines and more.
- Remastered audio in 7.1 Dolby Atmos surround sound. Mixed and edited audio into binaural soundscapes.
- Redubbed animated scenes with completely original audio.
- Audio and digital video production, Rigging, game and animation, interactive and motion design studies

Intelliun Corp., *Information Tech Representative*

Jun '15 – Aug '15

- Set up workstations with computers, peripherals, and verified hardware functionality.
- Installed and configured appropriate software and functions according to specifications
- Aided C-Suite individuals when necessary.

The Home Depot, *Customer Service Associate*

Mar '16 – May '20

- Operated forklift, loaded vehicles, maintained carts and store entrance.
- Pulled, organized, and verified orders. Filled in for cashiers and ensured compliance to minimize shrinkage.
- Aided customers by acknowledging their needs to guarantee 100% customer satisfaction.

Education

Bachelors in Sound Design, University of Texas at Dallas

May 2023

Associate in Science, Richland University

May 2017

Associate in Art, Collin College

May 2019